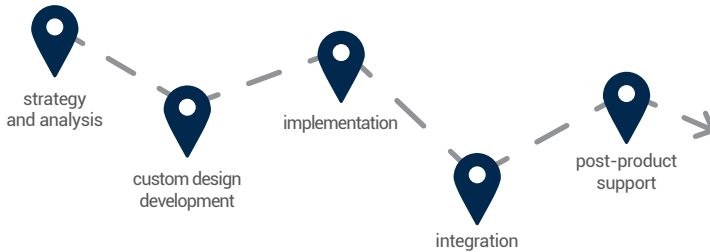# galaxE.solutions™

CRM SOLUTIONS

GalaxE delivers industry-specific consulting and integrated end-to-end solutions that support its customers' strategic, operational, and financial goals surrounding CRM, SFDC, Pega and customer models. CRM optimization is challenging as it requires a maximum return on investment from a business and technical perspective. GalaxE's collaborative holistic approach will align your CRM with your enterprise goals.

Measurable Business Results

GalaxE's delivery model is focused on measurable business results. As opposed to using a rigid structure or template driven process, GalaxE prefers a collaborative holistic approach that aligns your CRM with your enterprise goals.

Through a complete analysis of your systems and processes, together we can create a roadmap for success that outlines all requirements and will ultimately save you time, money, and drive your business objectives.

CRM Roadmap

strategy and analysis

custom design development

implementation

integration

post-product support

GalaxE Expertise

real-time solutions

sales transformation

service + marketing transformation

digital communities

analytics + augmented intelligence

change management + learning

governance

integration

platform + app development

mobile

commerce cloud

migration from SFDC classic to Lightning

BUSINESS VALUES

- Lower risk
- Predictable results
- Speed to market
- Competitive advantage
- Revenue increases
- Customer service

IT VALUES

- Frees up resources
- We know enterprise applications
- We know your culture
- Tech debt reduction

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salesforce applications make it possible to transform how your company operates enhances your customer and worker experience. GalaxE has a proven approach that is being executed at industry leading companies. These live implementations are returning our clients with maximum revenue realization and providing their customers with a world class experience.

GalaxE expertise lies in identifying your business needs and help you to get maximum out of the product:

- Lightning and Einstein
- Application development
- Integration
- Support services
- Change experience

GalaxE can help you accelerate your sales, make your customer and employee experience out of box leveraging Salesforce and its technologies.

Sales Cloud

Service Cloud

Marketing Cloud

Community Cloud

KNOWLEDGE | INNOVATION | AUTOMATION

gx TRANSFORMATION